

## PROCEDURES AND PRECAUTIONS

# COVID-19 Screening

In order to protect our patients and our staff, Associated Audiologists follows all COVID-19 screening recommendations from the Centers for Disease Control.

Here are the steps we are taking, and that we ask you to comply with:



### TEMPERATURE CHECKS

We use infrared thermometers to check each patient's and staff member's temperature before admitting them to the clinic. These thermometers are the best way to screen a person's surface temperature without coming in contact with them. They reduce the risk of cross-contamination, minimize the risk of spreading disease, are easy to clean and disinfect, and quickly read the individual's temperature.

A normal body temperature falls within a range of measurements from 97°F to 99°. Anyone with a temperature of 100° or higher will not be admitted to the clinic.

Infrared thermometers are designed to read surface temperatures by picking up the natural infrared wavelengths the body emits. Our thermometers do not send infrared light, lasers, or radiation into the body.



### HEALTH SCREENING QUESTIONNAIRE

In addition to checking your temperature, everyone is asked a series of health screening questions designed to determine if you may have the virus or have been exposed to the virus. These include questions like have you been exposed to anyone who has tested positive for the virus in the past 14 days, or have you had any COVID-19 symptoms (cough, fever, etc.) not related to a pre-existing condition? Patients with confirmed or possible exposures will not be permitted into the clinic. Their appointment will be rescheduled after the appropriate timeframe. This is based on CDC guidelines. In some cases, a curbside appointment can be offered if hearing aid maintenance or repair is necessary.

Our staff follows CDC guidelines for recommended quarantine and the return-to-work guidelines for healthcare workers.



### MASKS

We require all patients and staff to wear masks or cloth face coverings at all times when in the clinic. Many scientific studies have confirmed that COVID-19 is spread via respiratory droplets. Wearing a mask significantly reduces the risk of virus transmission. If you have difficulty understanding speech when others are wearing a mask, please let our staff know as we have clear view masks available for our staff to use. These are also available for purchase if you would like one for your family or significant others. If you wear hearing aids, we may be able to make an adjustment to them that could improve speech understanding.

#### LEADERS IN:

Hearing Evaluations

Hearing Aids

Dizziness and Balance

Tinnitus/Sound Sensitivity

#### Shawnee Mission

Antioch Hills  
Medical Building  
913-403-0018

#### Overland Park

Southridge  
Medical Building  
913-498-2827

#### Prairie Village

Village  
Office Center  
913-262-5855

#### Eastern Jackson County

Cliffview  
Professional Building  
816-642-2626

**Northland**  
Embassy Park  
Professional Building  
816-442-7831

**Leavenworth**  
Cushing  
Medical Plaza  
913-682-1870

**Manhattan**  
Manhattan  
Medical Center  
785-539-7361



### GLOVES

In most cases, it is not necessary for patients to wear gloves during their examination. Staff do wear gloves when warranted and follow recommended handwashing and hygiene practices to keep you safe.



### SANITIZING

We vigorously clean and sanitize all surfaces patients come in contact with. We have hand sanitizer available for patient use.



### STAY 6 FEET APART

Research shows that staying at least 6 feet away from others also reduces the risk of spreading the virus. We make every effort to keep a safe distance during your appointments. However, in order to perform your hearing evaluation and fit hearing aids, we must be inches away from you. We will be wearing a medical-grade mask that provides the necessary protection. While in our reception and check-out areas, we ask that you stay at least 6 feet away from other patients and guests.

**We appreciate your cooperation with these screening procedures and precautions and look forward to caring for you.**

**Please know you can still expect our warm welcome and bright smiles, even underneath our masks.**

